

DEAR PROSPECTIVE MID-STATES SERVICES CUSTOMER, Congratulations on your decision to sign up for MID-STATES SERVICES service! You have made the best choice in high speed internet, and we are confident you will be thrilled with the service. To ensure you have a smooth installation experience, if you do not own the residence in which you intend to install your MID-STATES SERVICES® System, we ask that you obtain landlord approval prior to any installation. Installation of a MID-STATES SERVICES System may involve modifications to the residence. While these modifications are often minor, standard professional installation many times includes drilling holes in order to run cable and attach equipment securely to the outside of the structure. Any such type of modification may be forbidden pursuant to the terms of your lease/rental agreement or may require pre-approval by the landlord. Please be advised that landlord approval is often required with multi-tenant apartment buildings. You should carefully review your lease agreement to determine if you have the right to make such modifications. If landlord approval is required, please request that the landlord, or its authorized representative, complete section 1 below to acknowledge authorization for the installation and provide this signed form to the MID-STATES SERVICES technician at the time of installation. In the alternative if landlord approval is not required pursuant to your lease or rental agreement, or you own your home, please complete section 2 below. By providing this signed form to your professional installer, you are granting MID-STATES SERVICES permission to install your new MID-STATES SERVICES System. The signed installation permission form releases MID-STATES SERVICES (including any installation technician) from any liability related to damages your landlord may claim as a result of an alleged violation of your lease/rental agreement as it relates to the installation of your new MID-STATES SERVICES System. Should your landlord only approve the MID-STATES SERVICES System installation subject to special requirements that make the actual install more expensive (or exceeds what MID-STATES SERVICES offers as part of its standard professional installation), you will be asked to pay a corresponding charge, to be agreed upon by you and your installer, for the additional services. In addition, please remember that technical issues may still prevent installation of your MID-STATES SERVICES System. Though this is rare, challenges such as a poor line-of-sight to the Access Point, can prevent installation of the MID-STATES SERVICES System

1.

I, _____ (landlord/authorized landlord representative of Mid-States Services customer), hereby authorize _____ (name of tenant) to install a Mid-States Services System at _____ (tenant address)

_____ Signature of landlord/authorized landlord representative

_____ Date

2.

Installation of a Mid-States Services System at _____ (address) is not required pursuant to my lease or rental agreement.

_____ Signature of Mid-States Services Customer

_____ Date